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TO: Mr. Arthur McCloud
Commissioner of Patents
Technology Center 2600
Customer Service Center

FAX NO: 703-872-9314

DATE: April 7, 2003

FROM: Geza C. Ziegler, Jr. Esq. Ext. 134

RE: Serial Nos. 09/231,066 and 09/231,067 P&G Reference: 836-008422-US (PAR)
442-008423-US (PAR)

Number of Pages, including this sheet, being transmitted: 11

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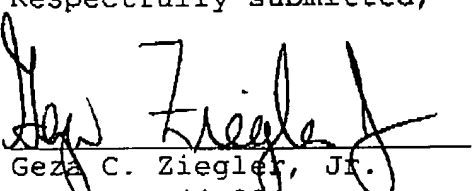
Dear Mr. McCloud:

Recently, on two occasions, we have been forced to file Petitions to Reset Dates for Reply because After Final responses that we faxed are not being received and processed in a timely fashion. The two Serial Nos. are 09/231,066 and 09/231,067. Copies of the Petitions (without exhibits are attached hereto.

These situations unduly prejudice the Applicant and virtually eliminate any advantage of filing by fax.

I would greatly appreciate it if you could review these situations and call me to discuss. Could you also let me know if the petitions that we filed have been properly received and processed? Should they be directed elsewhere?

Respectfully submitted,


Geza C. Ziegler, Jr.
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Customer No.: 2512

7 APR 2003
Date

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being transmitted by facsimile to 703-872-3914 on the date indicated below, addressed to the Commissioner of Patents, Technology Center 2600, Customer Service Center, Washington, D.C. 20231.

Date: 4/7/03

Signature: D. Boland
Person Making Deposit